Prathamesh Naik



Contact

Phone

8898310043

Email

[naikprathamesh362@gmail.com](mailto:naikprathamesh362@gmail.com)

Address

Santacruz East, Mumbai

Education

2022

**STCW Courses**

**STCW BASIC (PST, FPFF, EFA, PSSR)** CERTIFICATE NO. - 20401761012202213 DATE OF ISSUE - 30/04/2022

**STCW (STSDSD)**

CERTIFICATE NO. - 2040176621220271 DATE OF ISSUE - 30/04/2022

**PSF**

CERTIFICATE NO. - 2040175211220193 DATE OF ISSUE - 07/05/2022

**CROWD & CRISIS MANAGEMENT** CERTIFICATE NO. - B4/CCM/02/04/2022 DATE OF ISSUE - 13/03/2022

2014

**Diploma in tour management**

**GICED, Mumbai university**

2013

**B.com**

**Lords collage, Mumbai university**

Language

**English**

Hindi Marathi

## DESTINATION STAFF

**Dynamic and customer-focused destination staff with a proven track record of ensuring an exceptional guest experience. Proficient in coordinating logistics, managing arrivals and departures, and providing personalized assistance to enhance overall satisfaction**

**Experience**

May 2022-June 2023 Cordelia cruise l Mumbai



## December 2022 - May 2023

FCM travel solutions l Mumbai, India

# Shorex staff (supernumerary staff)

Assisting the Shorex Team with various duties, Coordinate and facilitate shore excursions for cruise guests.

Provide comprehensive information about excursion options, local attractions, and activities.

Ensure efficient logistics for guest transportation, tours, and activities during port visits. (Mumbai, Goa, Kochi, Lakshadweep)

Resolve guest inquiries and issues promptly and professionally.

Contribute to the overall satisfaction of cruise guests through attentive service and attention to detail.

## December 2021 – Till Date

FCM travel solutions l Mumbai, India

# Tour Manager

Escorting groups throughout the tour, MICE & Leisure tours to plan, organize, and execute seamless travel experiences for groups or individuals.

Acted as the primary contact for artists, crew, and promoters, ensuring clear communication.

Ensuring services with the vendors and make sure all the services promised has been provided to the guest.

Taking Guest feedback about the Tours.

## June 2023 – Till Date

Akbar Holidays l Mumbai, India

# Tour Manager

Handling MICE& Domestic Groups for airport logistics and ground handling.

Making sure the arrival and departure of the guests and escorting them on the groups.



**DECLARATION**

I hereby do solemnly affirm that the details furnished above are correct to the best of my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

DATE: SIGNATURE

PLACE:

Prathamesh Naik



Contact

Phone

8898310043

Email

[naikprathamesh362@gmail.com](mailto:naikprathamesh362@gmail.com)

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|  | PRATHAMESH NAIK Shorex staff (supernumerary staff) |